

Page: How Are We Doing?

1. Please rate the following aspects of NRAO's online proposal submission software.

	Excellent	Good	Adequate	Poor	Unacceptable	N/A	Rating Average	Response Count
User Profile	31.1%	40.0%	20.0% (9)	2.2%	2.2% (1)	4.4%	2.00	45
Maintenance	(14)	(18)		(1)		(2)		
General	27.3%	43.2%	20.5% (9)	4.5%	0.0% (0)	4.5%	2.02	44
Information	(12)	(19)		(2)		(2)		
Authors	26.7%	26.7%	20.0% (9)	15.6%	6.7% (3)	4.4%	2.47	45
	(12)	(12)		(7)		(2)		
Science	37.8%	37.8%	17.8% (8)	2.2%	0.0% (0)	4.4%	1.84	45
Justification	(17)	(17)		(1)		(2)		
Sources	15.9% (7)	34.1% (15)	22.7% (10)	15.9% (7)	4.5% (2)	6.8% (3)	2.56	44
Resources	11.1% (5)	35.6% (16)	26.7% (12)	15.6% (7)	4.4% (2)	6.7% (3)	2.64	45
Sessions	13.3% (6)	28.9% (13)	26.7% (12)	20.0% (9)	4.4% (2)	6.7% (3)	2.71	45
Student Support	13.3% (6)	15.6% (7)	17.8% (8)	6.7% (3)	0.0% (0)	46.7% (21)	2.33	45
Print	35.6%	40.0%	15.6% (7)	2.2%	2.2% (1)	4.4%	1.91	45
Preview/Printing	(16)	(18)		(1)		(2)		
Validating &	22.2%	42.2%	13.3% (6)	15.6%	2.2% (1)	4.4%	2.30	45
Submitting	(10)	(19)		(7)		(2)		
answered question								45
skipped question								0

2. Overall, how do you rate the quality of the NRAO PST as compared to similar tools at other observatories?

	Response Percent	Response Count
Excellent	22.2%	10
Good	40.0%	18
Adequate	26.7%	12
Poor	11.1%	5
Unacceptable	0.0%	0
answered question		45
skipped question		0

3. What features of the NRAO PST did you find particularly useful?

	Response Count
Show replies	24
answered question	24
skipped question	21

4. What features of the NRAO PST did you find particularly annoying?

4. What features of the NRAO PST did you find particularly annoying?

	Response Count
Show replies	31
answered question	31
skipped question	14

5. Did you submit a VLBA/HSA proposal for the June 2, 2008 deadline?

	Response Percent	Response Count
Yes	15.6%	7
No	84.4%	38
answered question		45
skipped question		0

6. How was the experience of electronically submitting your VLBA/HSA proposal? Was it straightforward? Is there anything we can do to improve the system to make your experience better?

	Response Count
Show replies	8
answered question	8
skipped question	37

7. Overall, is the performance of the system...

	Response Percent	Response Count
Getting much better?	8.1%	3
Getting better?	56.8%	21
Staying at about the same level?	29.7%	11
Getting worse?	5.4%	2
Getting much worse?	0.0%	0
Show replies	Other (please specify)	6
answered question		37
skipped question		8

8. If you have any suggestions regarding how we could improve the services we provide to you, including new features or changes that you would specifically like to suggest for future development, please enter them in the box below. (If

you would like a response, be sure to leave your name and email as well.)

**Response
Count**

	Show replies	11
answered question		11
skipped question		34